

ACCESSING WEBSITES THAT ARE UNCATEGORIZED

- 1) Go to <http://www.trustedsource.org/TS?do=feedback&subdo=url>
- 2) Click on “Check Single URL”

McAfee | TrustedSource™
An Intel Company

Home Feedback Research Resources Threats and Trends About

Home → Feedback → Customer URL Ticketing System

Customer URL Ticketing System

- Check Single URL
- Check URL List File
- Track URL Ticket Status
- TrustedSource Web Database Reference Guide

Login

Login Name

Password

- Forgotten your password?
- Create Account

Feedback Home

- Domain, URL or IP checking
- Customer URL Ticketing System

Customer URL Ticketing System

McAfee® provides an online tool that enables you to check if a site is categorized within various versions of the SmartFilter Internet Database or the Webwasher URL Filter Database. After you check a URL, this tool also allows you to suggest an alternative categorization for a site. If you want to track your change requests or be notified via email you can [register](#) for a free TrustedSource.org account.

Please note: anonymous submissions may or may not get addressed in a timely manner. To ensure prompt response, please create an account.

Check Single URL

Select this link to check the categorization/reputation of a single URL

→ [Check Single URL](#)

Check URL List File

Select this link in order to check the categorization/reputation for a list of given URLs. The URLs should be placed in a plain text file with one URL on each line. A free TrustedSource.org [account](#) is required.

→ [Check URL List File](#)

Track URL Ticket Status

Track the status of your tickets that have been opened during the past 90 days. A free TrustedSource.org [account](#) is required.

→ [Track Request Status](#)

Note: this Web-based service is designed for occasional use by individuals. If you have hundreds or thousand of URLs you would like to test, please write to us about your needs. Most often, we can provide timely analysis of your request. If we see heavy use of this Web-based service by automated programs, we reserve the right to deny access.

Please email us at sites@mcafee.com and we will gladly work with you.

- 3) Click on “-- Please Select --” and choose “McAfee Web Gateway v7 (resident)” from the dropdown menu

The screenshot shows the McAfee TrustedSource website. The navigation bar includes Home, Feedback, Research Resources, Threats and Trends, and About. The breadcrumb trail is Home → Feedback → Customer URL Ticketing System → Check Single URL. The main content area is titled 'Check Single URL' and contains the following text: 'McAfee® provides an online tool that enables you to check if a site is categorized within various versions of the SmartFilter Internet Database or the Webwasher URL Filter Database. After you check a URL, this tool also allows you to suggest an alternative categorization for a site.' Below this, it says 'Please select the product you are using. Selecting the appropriate product will provide the correct categorization information to be displayed for you.' A dropdown menu is open, showing options: '-- Please Select --', '-- Please Select --', McAfee Real-Time Database, McAfee SmartFilter XL, McAfee SmartFilter 4.2 (XL-1), McAfee WebWasher 6.8.x, McAfee SiteAdvisor Enterprise, McAfee SiteAdvisor, McAfee SaaS Web Protection, McAfee Web Gateway v7 (Cloud), and McAfee Web Gateway v7 (resident). A green arrow points to the 'McAfee Web Gateway v7 (resident)' option. Below the dropdown, there is a text input field for the URL and a 'Check URL' button. A green arrow points to the 'Check URL' button. At the bottom, there is a note: 'Note: this Web-based service is designed for occasional use by individuals. If you have hundreds or thousand of your request. If we see heavy use of this Web-based service by automated programs, we reserve the right to deny access.' and a contact email: 'Please email us at sites@mcafee.com and we will gladly work with you.'

- 4) In the box under “Please type in a URL to look up the categorization” type in the website you are trying to access & then click on “Check URL”

The screenshot shows the McAfee TrustedSource website. The navigation bar includes Home, Feedback, Research Resources, Threats and Trends, and About. The breadcrumb trail is Home → Feedback → Customer URL Ticketing System → Check Single URL. The main content area is titled 'Check Single URL' and contains the following text: 'McAfee® provides an online tool that enables you to check if a site is categorized within various versions of the SmartFilter Internet Database or the Webwasher URL Filter Database. After you check a URL, this tool also allows you to suggest an alternative categorization for a site.' Below this, it says 'Please select the product you are using. Selecting the appropriate product will provide the correct categorization information to be displayed for you.' A dropdown menu is open, showing options: '-- Please Select --', '-- Please Select --', McAfee Real-Time Database, McAfee SmartFilter XL, McAfee SmartFilter 4.2 (XL-1), McAfee WebWasher 6.8.x, McAfee SiteAdvisor Enterprise, McAfee SiteAdvisor, McAfee SaaS Web Protection, McAfee Web Gateway v7 (Cloud), and McAfee Web Gateway v7 (resident). A green arrow points to the 'McAfee Web Gateway v7 (resident)' option. Below the dropdown, there is a text input field for the URL containing 'http://www.uncategorizedsite.com' and a 'Check URL' button. A green arrow points to the 'Check URL' button. At the bottom, there is a note: 'Note: this Web-based service is designed for occasional use by individuals. If you have hundreds or thousand of URLs you would like to test, please write to us about your needs. Most often, we can provide timely analysis of your request. If we see heavy use of this Web-based service by automated programs, we reserve the right to deny access.' and a contact email: 'Please email us at sites@mcafee.com and we will gladly work with you.'

5) Next to “Category 1” – click on the dropdown menu



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Please select the product you are using. Selecting the appropriate product will provide the correct categorization information to be displayed for you.

McAfee Web Gateway v7 (resident) ▼

Please type in a URL to look up the categorization.

Categorization in URL Filter database version '35205'

URL	Status	Categorization Reputation
http://www.uncategorized ...	Uncategorized URL	Unverified

To suggest changes you may select up to 3 categories which you feel are a more accurate reflection of the risk and content for this site. Please note: anonymous submissions may or may not get reviewed in a timely manner. To ensure a prompt response, please create an account.

For specific concerns or questions on the reputation - please submit an email to sites@mcafee.com. Please list the URL you are inquiring about, list its current reputation, and why you disagree with it.

Optional categorization suggestion:

Category 1 - ▼ 

Category 2 - ▼

Category 3 - ▼

Optional comment:

Note: this Web-based service is designed for occasional use by individuals. If you have hundreds or thousand of URLs you would like to test, please write to us about your needs. Most often, we can provide timely analysis of your request. If we see heavy use of this Web-based service by automated programs, we reserve the right to deny access.

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6) Select that category that best fits the website you are trying to access

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Password:

→ Forgotten your password?
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Feedback Home

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Check Single URL

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Please select a product to check. Selecting the appropriate product will provide the correct categorization for you.

McAfee Webwasher

Please type in the URL you want to check:

Categorization

URL

To suggest a change to the categorization of a URL, please list the categories which you feel are a more accurate reflection of the risk associated with the URL. Note: anonymous submissions may or may not get a prompt response, please create an account.

For specific categorization, please list the categories which you feel are a more accurate reflection of the risk associated with the URL. Note: anonymous submissions may or may not get a prompt response, please create an account.

Optional categories:

Category 1:

Category 2:

Category 3:

Optional comment:

Status	Categorization	Reputation
Uncategorized URL		Unverified

Version '35205'

categories which you feel are a more accurate reflection of the risk associated with the URL. Note: anonymous submissions may or may not get a prompt response, please create an account.

Optional comment - please submit an email to sites@mcafee.com. We will gladly work with you.

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Please email us at sites@mcafee.com and we will gladly work with you.

7) Click on “Submit URL for Review”

Create Account | Login 

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McAfee Web Gateway v7.x/6.9.x (resident)

Please type in a URL to look up the categorization.

Categorization in URL Filter database version '38867'

URL	Status	Categorization	Reputation
http://www.uncategorizeds ...	Uncategorized URL		Unverified

To suggest changes you may select up to 3 categories which you feel are a more accurate reflection of the risk and content for this site. Please note: anonymous submissions may or may not get reviewed in a timely manner. To ensure a prompt response, please create an account.

For specific concerns or questions on the reputation - please submit an email to sites@mcafee.com. Please list the URL you are inquiring about, list its current reputation, and why you disagree with it.

Optional categorization suggestion:

Category 1

Category 2

Category 3

Optional comment:



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8) The site is then submitted for review and categorized accordingly. The company recommends to try the site again in 24-48 hours but it can be checked at any time.